



CHIPPEWA - LUCE - MACKINAC
COMMUNITY ACTION AGENCY

IMPACT REPORT

Annual Report
2024

Helping People, Changing Lives
clmcaa.com

*This year, we
didn't just meet
the moment—we
moved it forward.*

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WELCOME TO C-L-M COMMUNITY ACTION

Chippewa-Luce-Mackinac Community Action Agency is a 501(c)(3) nonprofit organization dedicated to attacking poverty by eliminating barriers, increasing opportunities, and providing support services for changing lives and improving self-sufficiency.

From the Executive Director



JOE NOLAN
Executive Director

Dear Friends,

As we reflect on the work we've accomplished and the lives we've touched, I want to take a moment to thank the incredible community that makes it all possible—you, our supporters, our dedicated staff, and our committed board members.

To our supporters: your generosity, whether through donations, time, or encouragement, fuels our mission every single day. Your belief in our work allows us to serve those who need us most, and your partnership helps us bring hope, dignity, and opportunity to individuals and families across our communities.

To our staff: thank you for showing up with heart, purpose, and resilience. You are the hands and feet of this mission,

meeting people where they are and walking alongside them with compassion and care. Your dedication to the principle of “people helping people” is nothing short of inspiring.

And to our Board of Directors: thank you for your guidance, your leadership, and your steadfast support. Your strategic direction and belief in our vision have been vital in helping us grow and stay true to our purpose.

Together, we are building stronger communities, one act of service at a time. I am honored to work alongside such an extraordinary group of people. Thank you for all you do—and for being part of this journey.

With deep appreciation,

Joe Nolan
Executive Director

2024 Year in Review:

A Legacy of Impact, A Future of Promise

This past year has been nothing short of transformational. With the unwavering support of our community, partners, staff, and Board, we continued to live our mission of *people helping people*, reaching further and serving deeper across the Eastern Upper Peninsula. Together, we turned challenges into opportunities and made bold strides in service, advocacy, and innovation. **Here are just a few highlights:**



ADVOCACY IN ACTION

From legislative visits in Lansing to collaborating with Senators John DaMoose and Stephanie Chang on water affordability legislation, we elevated the voices of our community on critical issues like childcare, food insecurity, and senior services.

HOUSING PROGRESS & PRESERVATION

Our team secured a 40-year tax abatement for senior housing in St. Ignace, paving the way to build six additional senior housing units. We also began the application process for an 18-unit senior housing complex in Newberry, aiming for submission to MSHDA in April 2025.





EXPANDED SENIOR SERVICES

We proudly opened a new congregate and home-delivered meal center in Bruce Township, expanding access to nutrition and connection for seniors in Chippewa County.

NATIONAL ENGAGEMENT

We represented our region at the national association conference in Seattle, deepening our network and enrolling in the *Pathways to Excellence* program—a step toward national recognition in 2025.

COMMUNITY FUNDRAISING & EVENTS

From *Walk for Warmth* to *Homelessness Awareness* and *Community of Trees*, our events not only raised vital funds, but also awareness and unity. Planning is also underway for an exciting Newberry fundraiser in partnership with NAMA in 2025.



EMERGENCY SHELTER UPGRADES

Reconstruction of two emergency shelter units is underway and has been named *Superior Haven*, a name created by our own staff.

MILLAGE VICTORY

Thanks to overwhelming community support, the **Chippewa County senior services millage passed with 80% voting “yes”**—a strong affirmation of trust and shared purpose.

HEALTH & OUTREACH INITIATIVES

We launched a pilot focused on Social Determinants of Health, expanding our outreach to more individuals across the EUP.

COMMUNICATION & TRANSPARENCY

We invested in our website and public relations efforts to better connect with our community, supporters, and those we serve.

INVESTING IN LEADERSHIP

Three staff members graduated from our State Leadership Development Program, with more pursuing national certification in 2025.

DIRECT ASSISTANCE & ONGOING SERVICES

We completed our first full year offering diaper assistance programs for both children and adults in need. And in a continued point of pride—we remain the **only agency in the Upper Peninsula operating Meals on Wheels with no waitlist**.

This year, we didn’t just meet the moment—we moved it forward. Every step we’ve taken was made possible by the passion of our team, the leadership of our board, and the steadfast support of people like you. Together, we’re not just making progress—we’re building a legacy.



Program Performance



2024 By the Numbers

Our programs continue to deliver essential services across the Eastern Upper Peninsula, meeting people where they are and responding to real needs with compassion, dignity, and efficiency. Each number tells a story of a neighbor supported, a burden lifted, and a community strengthened. We are proud of what we've accomplished—and even more inspired by what lies ahead.

Here is a snapshot of the impact we made this year:

SENIOR SERVICES PROVIDED

7,491	Hours of Adult Day Care Service
16,359	Hours of In-Home Aide Service
120,912	Home Delivered Meals
33,069	Congregate Meals

TRANSPORTATION: RIDES PROVIDED

16,936	Sault Ste. Marie
3,533	Mackinac County
20,469	GRAND TOTAL

FOOD PROGRAM

850	Households receiving quarterly food boxes
3,387	Boxes of CSFP distributed

VOLUNTEERS

979	Volunteers
37,438	Volunteer Hours

WEATHERIZED HOMES

19	DOE
20	BIL
72	Walk for Warmth: Chippewa County
18	Walk for Warmth: Mackinac County
21	Walk for Warmth: Luce County
151	Water24
46	LiHEAP

EARLY CHILDHOOD PROGRAMS

172	Children served in Head Start
77	Children served in Early Head Start
25	Children served in GSRP
16	Children served in Strong Beginnings

FAMILIES SERVED

979	Families
625	Family goals completed

FY24 Financials

REVENUE

SUPPORT	ALL PROGRAMS TOTAL
Grants and Contracts	\$10,775,214
Cash Contributions	\$44,068
Contributed Non-financial Assets	\$746,732
Participant and Project Charges	\$903,517
TOTAL SUPPORT REVENUE	\$12,469,531
OTHER REVENUE	
Rent, Investment Income, Etc.	\$584,949
TOTAL SUPPORT & OTHER REVENUE	\$13,054,480

EXPENSES

PROGRAM SERVICES	TOTAL
Community Services	\$535,825
Head Start/Early Childhood Development	\$5,776,327
General Transportation	\$606,145
Senior Programming	\$2,634,970
Energy Crisis	\$1,079,395
Housing and Community Development	\$430,004
Property Management and Plant Fund	\$773,257
TOTAL PROGRAM SERVICES	\$11,835,923
SUPPORT SERVICES	
Management and General	\$1,133,219
TOTAL EXPENSES	\$12,969,142

Board of Directors

JOHN BATCHELDER – VICE CHAIR

BARB BENNETT

BECKY DAVIS

DANIELLE HASKE-MIELKE

DENNIS HENDRICKSON

BILL HENRY

SETH JOHNSON

KAYLA PELTER

DONN RILEY – SECRETARY/TREASURER

MARGARET “MITZY” ROBBINS

ANDREW RUBINSTEIN

JUDY ST. LOUIS-SCOTT

JAMES TRAYNOR

KATHY TWARDY – CHAIR

REV. MELINDA VANDERSYS

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CHIPPEWA

 906-632-3363

NEWBERRY CENTER
LUCE
AMANDA ROBERTS

 906-293-5621

FENLON COMMUNITY CENTER
MACKINAC
PATTY MARIOTTI

 906-643-8595



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